Questionnaire

1. In your own words, how would you describe this robot to a friend?

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1. Have you used the robot's web interface? (Circle one) Yes No

If yes, roughly how many times? \_\_\_\_\_

If no, please skip to question 9.

1. What do you think about how your colour choice was displayed on the robot?

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1. How do you feel about using colours to broadcast your mood?

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1. How did you feel about the ability to broadcast your mood to the room?

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1. By changing the colours displayed by the robot you were able to add a personal touch to the room. Did you consider this when you used the system?

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1. Were you thinking of others when you made your colour choice? If so, please elaborate

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1. Do you intend to continue using the robot's interface during future visits? Why or why not?

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1. As an observer, what are your thoughts on the colours displayed by the robot?

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1. As outlined previously, the robot’s lights are supposed to represent the mood of the people in the room. Did you interpret any meaning in the lights in addition to what you may have already said in the above questions?

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1. Do you think that the lights as a representation of mood gives you a better understanding of other customers in the room, or is it too abstract?

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1. Do you feel that the presence of the robot changes your habits of visiting this establishment? For example, will you come more, or less often? Why?

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1. Do you think the robot changes the atmosphere or feel of the shop? If so, how?

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1. Would you prefer a coffee shop with or without this robot? Or do you not have an opinion on this matter?

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1. Do you have any additional positive thoughts or comments about the robot?

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1. Do you have any additional negative thoughts or comments about the robot?

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1. Do you have any final things you'd like to add?

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